IMPORTANT TECHNICAL INFORMATION

If you own a mobile device you should know this:

Using GTS batteries DOES NOT void your warranty.

Some OEM sales representatives falsely claim brand name batteries "void the mobile computer warranty" if used instead of OEM batteries during the warranty period. That claim is not true.

It's The Law

GTS GLOBAL TECHNOLOGY SYSTEMS

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To Our Customers and Associates,

We LOVE competition.

In virtually every situation where our products are compared to the OEMs for quality, performance, service and price, *we win*, and so do our customers.

OEMs sometimes realize that they cannot compete with us fairly on the merits of their products and services and so they have resorted to threats, intimidation and misinformation to get you to buy their inferior products at higher prices.

It doesn't happen often now, but OEMs have used the false claim that using GTS batteries would void the OEM warranty. *This is not true*. If they attempted this, it would be a violation of the anti-trust laws. Motorola (Symbol/Zebra) have admitted that this is illegal.

Motorola/Symbol Technologies specifically addressed this issue in their Product Marketing Bulletin #1114 for their employees where they state:

> *"It is critical that you understand that a customer's warranty is not automatically voided simply because that customer purchased a third party battery. We may not say or imply that. Also, you may not state that a third party product will damage the unit, impair performance or cause safety concerns unless you have been advised by Symbol (Motorola/Zebra) Legal that there is testing to validate the claim.*
>
> *False claims regarding the quality, safety or performance of a competitive product can expose the company to liability."*

Our GTS customers should not be prevented from making intelligent choices.

Portable enterprise devices are now more important than ever. Most companies cannot take the chance that their devices will not run a full shift or that the OEM will be out of stock or has declared that their device is an "End of Life" product that will no longer be supported. To prevent this, companies use GTS batteries and chargers.

Please call us if you would like additional information or visit our website: www.GTSpower.com

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Our GTS Warranty Is The Strongest In The Industry.

It Covers The Battery Itself For Up To 2 Years.

GTS batteries are guaranteed to meet or exceed the original equipment manufacturer's specifications for form, fit and function. Each battery is guaranteed to be free from defects in materials and workmanship, and will maintain a minimum of its rated capacity for a specified period from date of shipment under normal use and service*.

Barcode Scanners/Mobile Computers:	12 months against any defects in manufacturing or workmanship. Warranted to maintain a minimum of 80% rated capacity.
Individual Cells:	Guaranteed to deliver rated capacity per manufacturer's specifications upon delivery.
Two-Way Radio Batteries:	24 months against any defects in manufacturing or workmanship. Lithium Ion batteries are warranted to maintain 80% rated capacity for 12 months.
Chargers:	24 months against any defects in manufacturing or workmanship.

At our option, we will repair, replace or refund the purchase price of any battery that does not conform to this warranty. Products repaired or replaced will only be warranted for the balance of the original warranty.

All GTS batteries are designed to power devices in a manner identical to the Original Equipment. Although it is extremely unlikely that any kind of damage could ever be caused by a properly used battery pack, we will repair or replace any device that is damaged in any way as a result of our battery packs under proper use.

For a full copy of our terms and conditions visit: www.GTSpower.com/About-Us/Resources/Warranty

* Normal use and service does not include damage resulting from improper use. Examples of improper use include but are not limited to: Storage or operation in abnormal conditions; exposure to water, liquid, extreme heat or humidity, sand, dirt or the like; use in non-designed applications; or removal, alteration or obliteration of date code or lot numbers.